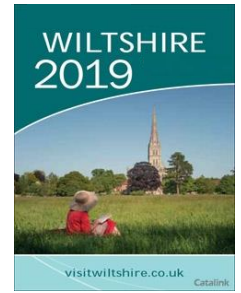


# MAY HIGHWAYS NEWSLETTER



Welcome to the May 2019 edition of the Highways Newsletter.

This publication is distributed monthly to members, town and parish councillors and other key decision makers.

Please take a few minutes to read it through. This month's newsletter looks at a number of services and events over the next few months.

## Headline news

- **Additional Highway Funding** - The pictures of work done in March is on the website at: <http://www.wiltshire.gov.uk/highways-asset-management>
- **Additional Street Cleaning Funding** - The pictures of work done in April are on the website at: <http://www.wiltshire.gov.uk/highways-streetscene-enhanced-services>
- **2018/ 19 Cleansing** - Results Are In
- **Launch of Chewing Gum Awareness Campaign**
- **Wiltshire Council spending £2.7m On Litter Collection** – is headline news on ITV.
- **Rural Verge Cutting Started 7<sup>th</sup> May 2019**



# April Results are in:

## Community Clean Up Events

Supported over 100 events

## Litter collection

In April 2018:

- Litter Picked 6 million Square Meters of Amenity Grass
- Litter Picked 1,000 kilometers of rural roads
- Undertook Daily Town Cleaning
- 70 Reactive Litter Reports

## Sparkle gangs

40 Days of Cleaning



# 2018/ 19 Results are in:

## Cleanliness Standards

- 85% of the county roads are at an acceptable litter standard
- 80% of the county roads are at an acceptable detritus standard
- 99% of the highway and amenity asset is free of graffiti
- 99% of the highway and amenity asset is free of fly posting



## Fly Tipping

Fly tip reports	Remarks
2,822	Fly tip reports fell by 11% in 2018/19 when comparing to the previous year 2017/18.



# New campaign raises awareness of chewing gum littering

Wiltshire Council is raising awareness of responsible gum disposal with a new campaign to encourage people to appreciate their urban environment.

The council is looking to work with local community groups to help promote the message. The council has a number of banners, 'pop up signage' displays and bear mats to issue to interested community groups.

The campaign forms part of Wiltshire Council's wider 'Clean Up Wiltshire' initiative, which encourages residents to help put the pride back into Wiltshire by doing small things - such as litter picking - to make the county a greener, cleaner and happier place to live and visit.

The average piece of gum costs about 3p to buy - but up to 50 times that to clean up per square metre (£1.50). As most chewing gum is not biodegradable, once it is trodden into the pavement it requires specialised equipment to remove.

Residents face a £80 Fixed Penalty Notice if they drop litter, with the potential for prosecution and a fine of up to £1,000 if they choose not to pay the initial fine.

Any community group interested with promoting responsible chewing gum disposal can contact the council at [streetscene@wiltshire.gov.uk](mailto:streetscene@wiltshire.gov.uk)



# Local highway town and parish council meetings



Just a reminder that the meetings will run from 1900hrs to 2100hrs and are on the dates below:

Date	Venue
<b>13/06/19</b>	<b>Devizes – Kennet House</b>

If you are unable to attend any of these meetings, please contact Adrian and he will arrange additional meetings.

## ITV – Headline News

# Human excrement in plastic bags: the taxpayers' millions spent on cleaning up Wiltshire's roads

The cost of clearing up our lay-bys, roadsides and hedgerows is racking up.

Motorists and their passengers who chuck rubbish out of moving cars are costing council's millions.

The waste ranges from food debris to human excrement in carrier bags and it is not cheap to dispose of.



– *Steve Hudd, Council worker*

*“You find all sorts from day to day. A lot of human excrement in carrier bags which isn't very pleasant. Car parts. General waste. Food waste. Packaging. It's just a disgrace, really.”*



Wiltshire Council spends £2.7m a year cleaning up. That's £200,000 more than last year because the problem is getting worse. The vast majority of that is spent on collecting roadside rubbish.

– *Adrian Hampton, Head of Local Highways, Wiltshire Council*

*“In Wiltshire alone, our council taxpayers are funding £2.7m. It's an environmental hazard. It's causing environmental damage to wildlife. It's remaining there for a considerable period of time until we can get around and pick it up and that just causes a visual nuisance to visitors of Wiltshire.”*

# Fly Tipping

## Environmental Enforcement

The environmental enforcement team within the Highways & Environment directorate is responsible for the enforcement of wide ranging environmental service areas within Wiltshire. Such responsibilities include the enforcement of fly-tipping, unlicensed scrap metal dealing, unauthorised encampments, abandoned vehicles, unauthorised waste carriage and other waste related offences.



## Fly-tipping in Wiltshire on the decrease

Reports of fly-tipped waste have decreased in Wiltshire during the last year, new figures show.

Fly-tipping reports have decreased by 11% when comparing figures for the last financial year, 2018-19, to those for 2017-18.

One contributing factor to the decrease is the effective information campaign and enforcement action taken in respect of this illegal activity. During 2018/19 the Council's environment enforcement team carried out a wide range of formal actions against offenders who were involved with these criminal acts. The team conducted detailed investigations and have finalised prosecution cases which will be going to court in the near future. Other actions included issuing 37 fixed penalty notices for environmental offences and 78 statutory notices to prevent further fly-tipping.

A recent example of an investigation is the illegal dumping of construction material (see picture) near Cholderton, Salisbury. A witness came forward after reporting the incident on the My Wiltshire system. Details were provided as to the description of the offenders and their vehicle details, including vehicle registration. Officers obtained witness statements and will investigate the offenders with a view to conducting formal action for their criminal activity.

The investigation of this criminal activity is reliant on good evidence and the Council actively encourages those who witness fly-tipping to report it via the My Wiltshire App. Residents can notify the council of a fly-tipping incident and provide vital information if this activity has been witnessed. Please visit:

<http://www.wiltshire.gov.uk/mywiltshire-online-reporting>

If you wish to contact the environmental enforcement team regarding any matter outside of the incident reporting, please email:

[environmentalenforcement@wiltshire.gov.uk](mailto:environmentalenforcement@wiltshire.gov.uk)

## Salisbury named best place to live in the UK 2019



Salisbury was chosen by the Sunday Times Best Places To Live guide because it "remains a divinely attractive and welcoming place".

Salisbury MP John Glen tweeted: "Great decision by The Sunday Times - a fantastic city with a resilient spirit, world class tourist attractions, exciting independent shops, top quality schools and infrastructure fit for future generations."

**SALISBURY has the lowest littering rate in England, a report has revealed, despite a recent ban on picking up rubbish in the city.**

Using the latest data available, it was found that – ranked out of ten – Salisbury scored 9.75, placing it as the third best city for littering in the UK behind Irish cities Derry (10) and Belfast (9.91).

The job of cleaning up litter in Salisbury is now the responsibility of the city council, and through the asset transfer we hope this has given them the opportunity to target resources to meet the demand of their community more effectively. This is why we are looking to do this in other areas in Wiltshire.

The data also revealed that Salisbury was ranked six out of 52 for its fly-tipping rate, with a score of 9.89.

# Armed Forces Day



## Visiting the event

Entry will be by free ticket which will be available online. We'll soon be announcing how to apply.

You can also keep up to date by following us on [Twitter](#) and [Facebook](#).

### **Friday 28 June - celebrating our serving military personnel and their families**

- Showground open from 2pm for an afternoon and evening of entertainment and activities.
- Free barbecue from 5pm for serving military personnel and their families. Tickets will be available shortly via Tickets For Troops website.
- Enjoy live entertainment on the main stage.

### **Saturday 29 June - community day**

- Military parade in the city centre on Saturday morning
- Watch the parade on big screens at Hudson's Field
- Military demonstrations and displays in the main arena
- Air show
- BBC Wiltshire village with local musicians performing 3pm 6.30pm, BBC bus, The Listening Project
- Enjoy live entertainment on the main stage
- Fireworks finale

### **Sunday 30 June - celebrating our veterans and cadets those who have served and those who may serve**

- Commemoration and drumhead service, supported by Royal British Legion, with the Bishop of Salisbury and padres
- Join us to set a world record for the largest human poppy
- Afternoon tea for veterans
- BBC Wiltshire stage with local musicians performing 3pm 6.30pm, BBC Bus, The Listening Project

For accommodation and tourism information see [Visit Wiltshire](#).

# Litter and Refuse



## Code of practice on litter and refuse

Litter authorities must 'have regard to' the code of practice for litter and refuse:

[https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\\_data/file/221087/pb11577b-cop-litter.pdf](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/221087/pb11577b-cop-litter.pdf)

This explains how different types of land should be kept clear.

This means they must consider the code, and they must follow it unless there are clear, justifiable reasons not to do so in specific circumstances.

When litter collection is delegated this is the minimum standard that is to be achieved.

## Council responsibilities to keep land clear

Council litter authorities are responsible for land where all of the following apply:

- it's open to the air on at least one side
- it's under their direct control
- it's publicly accessible (with or without payment)

## Highways

Councils must also keep any highway they're responsible for both clean and clear of litter and refuse (as far as is practicable).

## Cleaning and clearing roads

When clearing or cleaning roads, councils must do both of the following:

- warn approaching traffic using signs and barriers
- follow instructions from highways authorities about when cleaning can be done

If they need to restrict traffic, councils must apply to the highway authority for a traffic regulation order.

# Littering

## What is a littering offence?

A person is guilty of a littering offence if they throw down, drop or otherwise deposit, and then leave, any litter in any open air place, including private land and land covered by water.

Officers can issue fixed penalty notices (under section 88) to offenders as an alternative to prosecution. If people fail to discharge liability for the offence they may be prosecuted.

## What are the penalties?

Fixed penalty notices (FPN) will be issued when there is sufficient evidence to do so, both to motorists and pedestrians. A FPN is normally issued in preference to a court summons for littering offences, as there is no criminal record recorded if the fine is paid and the penalty is less than that of a conviction for littering.

Fixed penalty notice fines are set at £80 to be paid within 14 days (reduced if paid within 10 days). Offenders are not expected to pay the fine at the time of the offence or on the spot, offenders have up to 14 days to pay.

A person found guilty of a littering offence may be fined up to £2,500 in a magistrates' court.

## Report a litter hot spot

If you can provide details of an area and a time when littering occurs the council will try to patrol the area with a view of issuing fixed penalty notices to offenders.

An officer from the council has to witness the offence before we can take formal action such as prosecute or issue a fixed penalty notice.



## Urban Grass Maintenance 2019/20 Provision

Code	Expected Mowing Season	Max/Min Height Of Growth	Expected Frequency of Cut	Type of Mow
Sheltered Housing Schemes	2 <sup>nd</sup> week March - end of October		Once per week	First 2 cuts of season to be boxed off, thereafter as flown
High Amenity Areas	2 <sup>nd</sup> week March - end of October	These are now classed as Gen grass areas	Monthly	Cuttings to be as flown
General Grass Areas	2 <sup>nd</sup> week March - end of October		Monthly	Cuttings to be as flown
Low Amenity Areas	2 <sup>nd</sup> week March - end of October		Monthly	Cuttings to be as flown
Highway Verge Areas	2 <sup>nd</sup> week March - end of October		Monthly	Cuttings to be as flown
Rough Grass Areas	One cut during the first 2 weeks of April, July and September		N/A	Cuttings to be as flown
Flail Grass Areas	2 <sup>nd</sup> week March - end of November		Two Times per year	Cuttings to be as flown
Wild Flower/ Conservation Areas	One cut during the final week of September and one cut during the final week of March		N/A	Cuttings to be collected and removed from site

For areas on amenity grounds we maintain:  
<http://www.realitygeo.com/explorer.aspx?cfg=wiltsgf>

# New Sparkle Days

Sparkle Days are part of our 'Clean Up Wiltshire' initiative.

We will hold four Sparkle Days every quarter in all the Wiltshire Towns.

Their purpose is to add that extra bit of sparkle to an area.

Many activities will take place during each Sparkle Day. For instance, roads and paths will be swept, signs will be cleaned, shrubs tidied, etc.

The table below shows where and when each Sparkle Day will take place for May:

May 2019				
MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
29	30	1	2	3
		AMESBURY - BOA	AMESBURY - BOA	
6	7	8	9	10
MAY DAY BANK HOLIDAY	CALNE - CHIPPENHAM	CALNE - CHIPPENHAM	CALNE - CHIPPENHAM	
13	14	15	16	17
CORSHAM - CRICKLADE	CORSHAM - CRICKLADE	CORSHAM - CRICKLADE	CORSHAM - CRICKLADE	
20	21	22	23	24
DEVIZES - DURRINGTON	DEVIZES - DURRINGTON	DEVIZES - DURRINGTON	DEVIZES - DURRINGTON	
27	28	29	30	31
SPRING BANK HOLIDAY	LUDGERSHALL - MALMESBURY	LUDGERSHALL - MALMESBURY	LUDGERSHALL - MALMESBURY	
3	4	<i>Notes</i> <b>SWEEPER DAYS WILL BE WHERE THE TOWN IS IN RED TEXT</b>		

# June 2019

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
27	28	29	30	31
3	4	5	6	7
<b>MARLBOROUGH - MELKSHAM</b>	<b>MARLBOROUGH - MELKSHAM</b>	<b>MARLBOROUGH - MELKSHAM</b>	<b>MARLBOROUGH - MELKSHAM</b>	<b>TRAINING</b>
10	11	12	13	14
<b>MERE - RWB (Royal Wootton Bassett)</b>	<b>MERE - RWB</b>	<b>MERE - RWB</b>	<b>MERE - RWB</b>	
17	18	19	20	21
<b>TIDWORTH LUDGERSHALL</b>	<b>TIDWORTH LUDGERSHALL</b>	<b>TIDWORTH LUDGERSHALL</b>	<b>TIDWORTH LUDGERSHALL</b>	<b>TROWBRIDGE-WARMINSTER</b>
24	25	26	27	28
<b>TROWBRIDGE-WARMINSTER</b>	<b>TROWBRIDGE-WARMINSTER</b>	<b>TROWBRIDGE-WARMINSTER</b>	<b>TRAINING</b>	<b>TRAINING</b>
1	2	<i>Notes</i>		

## Local Highways

The local highway service carries out routine highway maintenance, including pot hole filling, gully emptying, grass cutting, litter bin emptying, and dead animal collections.

Most of the highway maintenance activities are undertaken by Ringway through the highway term contract, which delivers the majority of statutory and safety reactive highway functions for the Council. The Parish Steward Scheme, which helps to help address the highway priorities of the local communities, is also provided by Ringway. The scheme has been a great success and is a well-liked and respected service.



*The Parish Steward Scheme operated by Ringway has continued to be very well received by the local communities*

The urban street scene and landscaping services are currently being undertaken by idverde following the transfer of the previous sub-contract to the Council. The contract provides the statutory cleansing functions and the Council's grounds maintenance.

The local highways service is predominantly funded from revenue expenditure, which has been under significant budget pressures in recent years. However, public expectations continue to be high, and meeting this demand will continue to be a challenge in the future. The council has increased funding in 2019/ 20 to address local community priorities.



*My Wiltshire is an innovative reporting and management tool being used by Ringway.*

There are a number of customer contact improvements that have been implemented in recent years, including the MyWiltshire system, which is being developed further so that the operatives and Parish Stewards have direct access to it to report work completed. The additional funding in 2019/ 20 will permit improvements in town cleaning projects. Gully emptying and drainage issues will receive extra attention with a new weed treatment programme being introduced countywide.

## Early Easter present as Chippenham Town Council open local popular play area.



Chippenham Town Council has recently negotiated a comprehensive devolution package with Wiltshire Council. The very popular play area in Monkton Park has been closed for some time so it was important to councillors to get it open soon.

Chippenham Town Council has used money from developer funds to ensure the play area repair works were completed as soon as possible even before the transfer date of June 1<sup>st</sup> 2019. The play area is now open in time for the Easter school holidays.

Councillor Sandie Webb, Leader of Chippenham Town Council, said of the devolution package:

“This is an exciting time for the town and we are all very proud of the hard work that has gone in so far to make it happen.

We are taking on the wonderful Monkton Park in the centre of our town because we know that the town council will have the capacity to look after it to a higher standard than Wiltshire Council can.”

Richard Clewer, Wiltshire Council cabinet member for corporate services said: “Our communities know their areas best and I’m delighted the town council is acting early and opening this popular play area in time for Easter. We have worked closely with the town to prepare a package of assets and services to be transferred and we’re looking forward to a successful handover this summer.”

## Useful sources of info:

### Highways & Streetscene:

Report a highway issue:

<http://www.wiltshire.gov.uk/mywiltshire-online-reporting>

Road work notices on Wiltshire Council roads:

<http://streetworks.wiltshire.gov.uk/map.aspx>

Road work notices on Highways England roads:

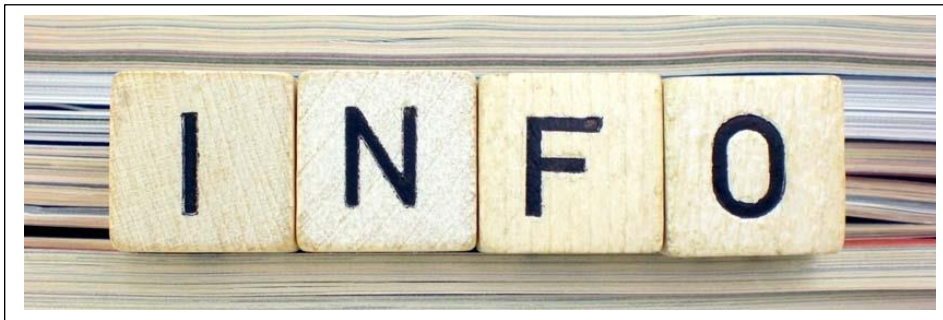
<http://www.trafficengland.com/>

For areas on amenity grounds we maintain:

<http://www.realitygeo.com/explorer.aspx?cfg=wiltmgr>

Winter Maintenance advice:

<http://www.wiltshire.gov.uk/highways-gritting-snow-clearance>



### Parking

Find a car park:

<http://www.wiltshire.gov.uk/parking-car-parks>

Apply for a Blue Badge

<https://www.gov.uk/apply-blue-badge>

Buy a permit:

<http://www.wiltshire.gov.uk/parking-permits>

Car Park Info:

<http://www.wiltshire.gov.uk/parking-information>

## Local highway service

### Skips & Scaffolding

- On-street licencing

### Cyclic Maintenance

- Statutory reactive masonry repairs (footways etc.)

### Drainage Works

- Gulley emptying

### Verge Maintenance

- Rural verge cutting

### Tractors

- Safety and statutory cutting maintenance

### Mechanical Large Sweeping

- Safety and statutory sweeping

### Line & Signs

- Safety and statutory provision

### Parish Stewards

- Local highway priority services

### Sewerage Works

- Commercial emptying service

## Street scene service

### Skips & Scaffolding

- On-street licencing

### Amenity Street Cleansing

- Grass cutting and grounds
- Street Cleansing

### Public Conveniences

- Park and Rides etc.

### Play Park Inspection

- Safety inspections only

# What do the services cover?



## Parking services

### Maintenance of car parks

- Hard area maintenance and machines

### Enforcement

- On and off street

### Processing and appeals

- Relating to enforcement

### Permit Schemes

- Season, resident, staff etc.

### Event Parking

- Bay suspensions

### Free Parking Schemes

- Incentive schemes





Cllr Bridget Wayman  
Cabinet Member



Parvis Khansari



Cllr Atiqul Hogue  
Portfolio Holder



Bill Parks

**LOCAL  
HIGHWAYS**



Adrian Hampton



Simon Rowe -  
Operations Manager



Malcolm Beaven  
Area Highway Manager  
Northern



Chris Clark  
Area Highway Manager  
Central



Tim Woolford  
Area Highway Manager  
South & Street Scene  
Manager Countywide



Jo Pattison  
Parking  
Manager

# YOUR ENGINEER



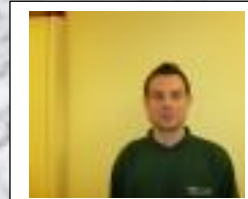
Westbury and  
Trowbridge CAB  
Pat Whyte



Devizes and  
Pewsey CAB  
Richard Dobson



Bradford on Avon  
& Melksham CAB  
Andy Cadwallader



Crippenham and  
Corsham CAB  
David Arnup



Malmesbury and  
Calne CAB  
Matt Perrot



Royal Wootton Bassett/  
Cricklade and  
Marlborough CAB  
Martin Cook



South West CAB  
David Button



Salisbury and  
Southern CAB  
Graham Axtell



Tidworth and  
Amesbury CAB  
Andy Cole



Denise Nott  
Warminster and  
Countywide  
Technical



Western and Southern  
Craig Campbell



Northern and Eastern  
Fiona Waind

# HIGHWAYS STREETSCENE

Highway – Email	Community Area Board
<a href="mailto:centralhighways@wiltshire.gov.uk">centralhighways@wiltshire.gov.uk</a>	Warminster
<a href="mailto:centralhighways@wiltshire.gov.uk">centralhighways@wiltshire.gov.uk</a>	Trowbridge
<a href="mailto:centralhighways@wiltshire.gov.uk">centralhighways@wiltshire.gov.uk</a>	Westbury
<a href="mailto:centralhighways@wiltshire.gov.uk">centralhighways@wiltshire.gov.uk</a>	Corsham
<a href="mailto:centralhighways@wiltshire.gov.uk">centralhighways@wiltshire.gov.uk</a>	Bradford on Avon
<a href="mailto:centralhighways@wiltshire.gov.uk">centralhighways@wiltshire.gov.uk</a>	Chippenham
<a href="mailto:centralhighways@wiltshire.gov.uk">centralhighways@wiltshire.gov.uk</a>	Melksham
Highway – Email	Community Area Board
<a href="mailto:NorthernHighways@wiltshire.gov.uk">NorthernHighways@wiltshire.gov.uk</a>	Malmesbury
<a href="mailto:NorthernHighways@wiltshire.gov.uk">NorthernHighways@wiltshire.gov.uk</a>	Malborough
<a href="mailto:NorthernHighways@wiltshire.gov.uk">NorthernHighways@wiltshire.gov.uk</a>	Devizes
<a href="mailto:NorthernHighways@wiltshire.gov.uk">NorthernHighways@wiltshire.gov.uk</a>	Pewsey
<a href="mailto:NorthernHighways@wiltshire.gov.uk">NorthernHighways@wiltshire.gov.uk</a>	Calne
<a href="mailto:NorthernHighways@wiltshire.gov.uk">NorthernHighways@wiltshire.gov.uk</a>	Royal Wootton Bassett & Cricklade
Highway – Email	Community Area Board
<a href="mailto:southernhighways@wiltshire.gov.uk">southernhighways@wiltshire.gov.uk</a>	Southern
<a href="mailto:southernhighways@wiltshire.gov.uk">southernhighways@wiltshire.gov.uk</a>	South West
<a href="mailto:southernhighways@wiltshire.gov.uk">southernhighways@wiltshire.gov.uk</a>	Salisbury
<a href="mailto:southernhighways@wiltshire.gov.uk">southernhighways@wiltshire.gov.uk</a>	Amesbury
<a href="mailto:southernhighways@wiltshire.gov.uk">southernhighways@wiltshire.gov.uk</a>	Tidworth
Street Cleaning & Amenity – Email	Community Area Board
<a href="mailto:streetscene@wiltshire.gov.uk">streetscene@wiltshire.gov.uk</a>	Whole County
Parking – Email	Community Area Board
<a href="mailto:ParkingServices@wiltshire.gov.uk">ParkingServices@wiltshire.gov.uk</a>	Whole County